Outer North West Business Plan (Priorities for Action) 2011-15 Approved at June 2012 Area Committee

| Improvement Priority | What will the Area Committee do to address this priority? | Which service or partner is responsible? | Performance Measures (evaluates the service) | How did we do it? What actions were taken? |
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| Sustainable Ec | onomy and Culture | | | |
| Provide opportunities for people to get jobs or learn new skills | Support residents in our neighbourhoods to achieve job readiness through the provision of skills and training activities | Jobs and skills | Attendance by local community at skills and training activities. | |
| Make better use of our community buildings | Support our community centres in the area to have sustained and where possible, increased usage. | Area Support Team | Continued use of community centres, increased/alternative usage. | Support and advice given to Otley pre school and Ashfield Children's Centre to look at options to relocate to Cross Green Community Centre. |
| | Assist in reviewing the Council's assets (buildings) in relation to community involvement, usage, running and disposal. Identify assets of community value. | Area Support Team | Running of buildings by third party organisations. Disposal of under utilised assets. | Yeadon Town Hall User Group supported in obtaining a licence to run the bar and funding provided to upgrade the bar facilities. Regular use of community assets by the Area Committee and the Area Support Team for meetings and community forums. Well-being support given to Adel Players to upgrade their |

| Work with local businesses and partners to support a flourishing local economy. | Support the regeneration of local town and district centres to reduce the number of empty shop units and to enhance the attractiveness and environmental quality of the areas | Area Support Team | Flourishing and diverse economy. | Stage and install a hearing loop. Otley Town and Pool Football Clubs received funding to upgrade their sports facilities. Work with Asset Management in relation to asset issues in the area such as Otley Civic Centre and Micklefield House. Hold an event to rename Horsforth Old Library to help raise the profile of the building with the local community. Work with City Development to support Otley Town Partnership and other local businesses. |
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| Provide opportunities and facilities to enable local people to access and engage in sport and cultural activities. | Identify opportunities to encourage increased use of community assets. | Area Support Team Library Service Yeadon Tarn Leisure Centres | | Support given to Pool Village Hall for the refurbishment of the floor and marking out of a badminton court. Well-being support was provided to Yeadon Cricket Club to contribute towards the purchase of their premises. Summer Bands in the Park 2013 to hold 2 brass band concerts one in |

| | | | | Wharfedale Park the other in Yeadon Tarnfield Park with the support of the Area Committee. Otley Carnival, Pool Feast and Irish Arts all received well-being funding to run events in the outer north west area. |
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| Safer and Stro | nger Communities | | | |
| Reduce crime and antisocial behaviour, with a particular focus on reducing burglary rates | Work with partners to identify and tackle crime hotspot areas. Reduce burglary through multi agency working and specific initiatives such as the capture house and capture car projects. Provide residents with support, advice and equipment to help them prevent burglary. | Area Support Team Neighbourhood Policing Team. | Reduction in crime figures particularly burglary and anti-social behaviour. Number of convictions resulting from the capture house and capture car projects. Increased perception of community safety amongst residents. | Action days have been held in: King Georges (Horsforth), Holt Park (Adel & Wharfedale), Weston Estate (Otley & Yeadon), Westfield's and Queensway's (Guiseley & Rawdon). The action days have successfully engaged with residents and brought together partners to tackle local issues identified by residents. Up until 31 st October, 137 target hardening jobs have been received by CASAC resulting in 118 properties target hardened, evenly distributed across all wards. Police burglary data continues to drive the areas where PCSOs will door knock to seek CASAC referrals. |

| | | | | The Annual Community Safety report showed a decrease in burglary across the Outer North West Area. Source – Safer Leeds. Operational data shows an increase in community confidence in the Police and partners in tackling anti social behaviour. Source – independent Police data. The capture car has been deployed in Outer North West a number of times, targeted at the car crime hotspots. The capture house project has ceased operating on 31 st March 2012 (project end). |
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| Consult local people on changes that may affect their lives and support them to get involved in local decision making. | Undertake annual consultation Through the Leeds Citizens Panel to identify Area committee priorities. | Leeds City Council Corporate Communications and Area Support Team. Area Support Team. | Survey undertaken, analysis complete and findings reported to Area Committee. | There are currently 3919 members on the citizen's panel which includes 438 residents in the outer north west area. The Citizen's Panel is currently being asked a variety of questions relating to council performance one of which is around satisfaction about the environmental condition of neighbourhoods. The Area Committee received progress updates in June and December on |

| | | | the Citizen's Panel. |
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| Provide the public information to ass them in understan local issues throug range of communichannels including meetings. | ist Team. ding Leeds City gh a Council cation Regeneration | Undertake up to 12 forums and public drop in meetings in the Outer North West. | There are 3 regular community forums held in the outer north west area covering Guiseley & Rawdon, Yeadon and Holt Park. Agenda items include planning issues, changes to the Fire Service, Metro and First Bus and updates from the Neighbourhood Policing Teams. |
| Seek the views of public on key developments that affect the areas withey live. | Team t will WNW Homes | Hold community meetings in priority neighbourhoods and ensure that significant developments are appropriately communicated to the public. | Consultation meetings have taken place to discuss and contribute to the future of Holt Park Active Living Centre. Newsletters are issued and meetings have taken place with Ward Members and key stakeholders. |
| Support local volu community and fa organisations to p lead role in the development of neighbourhood ac | ith Team lay a | Community organisations will have the capacity and opportunity to engage with, lead and influence neighbourhood activities. | |
| Provide support to communities and neighbourhoods ir Neighbourhood Pl process. Level of | n the anning | Number of groups and organisations supported in developing a Neighbourhood Plan. | Support and assistance provided to a local group wishing to establish a Neighbourhood Forum and develop a neighbourhood plan in 'Aireborough'. |

| | support to be determined by the current infrastructure within a community to develop plans. | | | |
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| Support the development of strong networks of community groups who contribute to improving their neighbourhood. Support local events that bring people together. | Provide a range of ways for residents and partners to have their say about local priorities. Develop Area Leadership Teams to oversee neighbourhood improvement plans for our priority neighbourhoods. Support local community events across the area throughout the year. | Area Support Team. WNW Homes, Parks & Countryside, Environmental Services, Youth Service, Extended Services. | Holding of community engagement events such as community forums and meet the people events. Holding of community events and relevant activities for families and young people. | Environmental Services and Town and Parish Councils brought together to discuss how they can work together. Holt Park has been identified as a priority area to tackle a range of issues and a community forum has been established which will meet 4 times a year. Work with Aireborough Extended Services to fund family events for 5 – 11 year olds. Support given to various organisations to hold events to celebrate the Queens Golden Jubilee in Horsforth, Bramhope and Arthington. Festive lights arranged for Horsforth, Guiseley, Rawdon and Yeadon. |
| Support volunteering | Provide information and opportunities for people | Area Support Team | Increased number of volunteers. | Well-being support provided to Older People's networks to enable |

| within our local communities | to get involved with volunteering. | Third Sector partners. | | volunteers to deliver projects such as an intergenerational Christmas party, the Firefly scheme which uses volunteers to place firefly stickers in older people's homes and Horsforth Live at Home which runs a gardening scheme. |
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| Improve the local environment and our parks and open spaces | Work with Environmental Services and the Area Committee Sub Group to deliver the new Service Level Agreement to meet community need around environmental improvements. | Area Support Team Waste Management Services Environmental Sub Group. | Successful implementation of the environmental delegation. Improved cleanliness of streets and pavements. | The Environmental sub group meets 6 times a year and receives regular updates on performance against the Service Level Agreement (SLA) between Outer North West Area Committee and the WNW Environmental Locality Team. |
| | Work with residents and local groups to ensure the cleanliness of our streets and open spaces; take enforcement action where there are problems e.g. dog fouling; work with local businesses, schools and environmental groups on | Area Support Team Environmental Services. | Feedback from community forums. | The Area Committee has provided funding for a full-time site-based gardener to work in cemeteries in Guiseley & Rawdon and Yeadon. Well-being support has been used to replace trees on the Cookridge Estate to enhance the neighbourhood. |
| | litter picking and cleaning where it is needed. | | Increased number of enforcement actions / fixed penalty notices. | Environmental Services provide service request statistics at each sub group meeting and twice yearly reports to Area Committee. 28 Legal Notices were served from |

| | Work with relevant partners to reduce the number of derelict buildings and the impact they have on communities. Work with partners through Locality Working to resolve land ownership issues which may result in unsatisfactory maintenance (rationalise service provision). | Area Support Team Asset Management. Area Support Team Environmental Services Parks & Countryside WNW Homes | Reduction in the numbers of derelict sites / land / eye sore sites. Timely (joined up) grounds maintenance. Reduction in maintenance costs through efficiency improvements. | June to November 2012. A list of derelict sites has been established with input from Members of the Environment Sub Group. A priority list is being established across the city. The Area Support Team continues to develop strong working relationships with environmental services delivery partners. A pilot of joint working is being launched in Holt Park to test out how staff/resources can be shared and tasked to focus on common local priorities. |
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| Health and Wel | lbeing | | | |
| Promote healthy lifestyles and tackle health inequalities | Deliver projects to target health issues through local health and wellbeing groups and priority neighbourhoods in conjunction with Public Health. | Area Support Team Public Health | | The Health & Well-being sub group has received presentations from: the Primary Care Trust on 'Leeds Lets Change'. This is a city wide programme which helps people to adopt a healthier lifestyle, through accessing healthy living services, community activities or self-help resources; |

The Shadow Clinical Director and Public Health Lead gave an overview of the Clinical Commissioning Group and its current position. Systems are being developed to strengthen communications with Public Health. Support given to Older People's Activities in the Locality (OPAL) to run weekly exercise classes and provide healthy living / eating advice. Rawdon Over 55's received funding to run a chair-based exercise class. Work on Holt Park Active is well underway, with the new centre on course to open in October 2013. The centre will offer a wide range of inclusive facilities for people of all ages and abilities to be active, socialise and learn new skills. It will replace the current leisure centre and be an alternative for people currently using adult social care day services or personal budgets. The resulting Holt Park Active

| | | | | centre is due to open in October 2013 and will be fully accessible and a changing places registered facility. The existing centre will close to the public in December 2012. |
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| Children and F | amilies | | | |
| All children and young people in Leeds have access to out of school activities. | Commission Outer North West Extended Services Clusters to deliver a broad range of out of school activities for 5 – 19 yr olds. | Extended Services Clusters. | | Members of the Children & Young People's sub group gave support to the Child Friendly City Project by suggesting local business's who may be interested in getting involved. |
| | Deliver projects to introduce and involve young people in outdoor activities available through the facilities at Yeadon Tarn. | Area Support Team Sports Development. | Numbers of young people participating in the sessions. | Aireborough Extended Services organised family fun afternoons and play schemes for 5 – 11 year olds with well-being funding. Support has been provided to the Youth Service to train 2 drivers to use the mini-bus and to take 24 young people to Herd Farm Residential Centre. Aireborough Summer Activities received funding to deliver a play scheme for young people with learning difficulties. |

| Housing and Regeneration | | | | | | |
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| Improve public service co- ordination working together with local residents to improve our most deprived neighbourhoods | Use our well-being budget to help community groups and voluntary organisations to deliver projects to improve the area through Locality Working to improve our most deprived and unclean areas. | Area Support Team (relevant Council departments) | Improvement in ranking of most deprived neighbourhoods (SOA). | A locality working initiative is being developed between WNW Homes and the Area Support Team to deliver joined up environmental services on the Holtdale Estate | | |